



3rd Quarter-2019 Intensive In-Community Family Satisfaction Surveys



Parent Satisfaction Survey

n=6

97% of parents are satisfied with services with an average score of 4.8



I was contacted by the Clinician/BA/Mentor within a week from the start of services to schedule the initial meeting.



I was given a description of the services that were to be provided so that I had a full understanding of what the level of service entailed.



I was involved in developing treatment goals for my child.



I understood and agreed with the treatment goals set forth.



I felt the treatment goals were effectively addressed throughout services.



The services were consistent throughout the course of treatment on the part of the Clinician/BA/Mentor.



In the case of tardiness or missed appointment, the Clinician/BA/Mentor notified me and made the effort to reschedule the appointment.



In the event that the Clinician/BA/Mentor was unable to answer my call, my messages were returned within the week.



I felt services effectively addressed any concerns that arose during the course of treatment.



I felt that my child's services were provided in a manner that was sensitive to my culture/cultural background answers my questions



I felt my child and I were treated with courtesy and respect at all times.



I felt services were helpful to my child and/or family.



Parent Survey Comments

Comments
"Corina helped. Thank you very much."
"Corina helped my daughter a lot and we appreciate her help."
"Corina helped me and my son a lot."
"Corina has helped me and my daughter. Thank you for your help."
"Ginny is a great person."